

## 2024-25 Let Run Policy

It was approved by the Village of South Range Council at their Regular Meeting on October 3, 2024, to adopt the following Let Run Policy.

Residents can request to be approved for “Let Run” after their water line has been frozen, and their line has been thawed out (receipt/proof required for verification). **Village employees shall not thaw any frozen lines.**

Once approved, residents will be charged water/sewage rates at a discount with the expectation to run their water at a flow rate of 2 gallons per hour. The water discount will be based on this flow rate, which equates to 1500 gallons per month and will be credited to their monthly bill.

\*Example: Average usage is typically 2000 gallons per month, but they were put on the let run list due to a water line freeze and showed the Village Clerk proof of freeze. Usage is now 6000 gallons, but with the 1500-gallon credit, will only be billed for 4500 gallons.